<u>Coronavirus – Carolinas Club Updates 3/27/20 PM</u>

Cabarrus CC

Members of Cabarrus CC:

As I am sure everyone has read or heard Cabarrus County has issued a "Stay at Home" order until further notice. Golf Courses are considered an Essential Business for the health and welfare of our community. At this time our golf course is open for business, our clubhouse is closed with only locker room and restroom facilities open. We plan on continuing our Take-Out every night except Mondays and have instituted a To-Go Lunch program as well. Continue to watch our emails for further information. We are constantly monitoring suggestions from the PGA of America, Golf Course Superintendents of America and the Club Managers Association of America to make the best decisions possible for the safety and enjoyment of our members throughout our entire club.

- Beginning tomorrow morning, Friday, March 27th the following club services will be changing all in an effort to keep you safe and our employees safe.
- Our Pro Shop will be closed, we will have one of our Golf Professionals on the #1 tee box to start all groups and monitor play. Other Golf Professionals will be inside the Pro Shop answering phones and taking tee times. Members will still make tee times either on-line or by calling the Pro Shop directly at 704-786-8154.
- We do not want our staff to touch your golf bags or push carts. We ask that all members pick up
 your bags and push carts as soon as possible and transport them from home or work. We do
 have golf carts available for you to use in transporting your clubs from your car to the golf
 course. If you need to get your golf bag or pull cart, please do so by this weekend.
- Only 1 person in a cart at a time. We own 50 carts and we will do our best to accommodate everyone. We encourage walkers whenever possible.
- Outside Staff will be disinfecting carts.
- We have installed noodles in all of the holes. Please do not touch or remove the flagstick on the green.
- Our mats on the driving range are not 6 feet apart from each other, we ask that you leave a
 space between each mat when using the range. We realize that this will be an inconvenience
 and thank you for your understanding. Please limit your practice sessions if other members are
 waiting. We anticipate a great deal of play this weekend and encourage warm-up sessions be
 kept at a minimum.
- No demo clubs until further notice and all club fittings have been put on hold until further notice.
- Golf lessons are on an individual basis, please consult with your golf instructor for all lesson arrangements.
- We encourage all putts within 6 feet to be conceded.
- We ask that members do not congregate anywhere at the end of your round in groups larger than 8, and if you do congregate, it is extremely important to continue to maintain a distance of 6 feet away from anyone else.
- Our Bev Cart service has been suspended indefinitely; we do have bar service behind #10 tee box along with to-go food options.
- The PGA of America recommends everyone should avoid handshaking before or after your round. A simple tip of the cap or nod will work just fine for all of us at this time.
- Complimentary bottles of water will be available whenever possible in the mornings outside the pro shop and at our beverage stand behind # 10 tee box, simply ask our attendant. Our

distributors are currently out of stock and most area stores have limited our availability to 1 or 2 cases.

- We encourage online bill pay through your bank to pay your statement or simply send a check.
- We understand that there are a lot of rules and as though it may seem that some are
 unnecessary, we are following the advice in each instance from our National and Local
 Governments, in addition to the PGA of America and The Golf Course Superintendents of
 America, the Carolina Golf Association and the Carolina Club Managers Association. These rules
 are being put in place for your safety and well-being and for the safety and well-being of our
 staff. We all sincerely appreciate your cooperation.
- Please stay safe, if anyone needs anything that you may have trouble finding in our local stores,
 please ask us. We usually have plenty of bread, frozen salmon, frozen tuna steaks, etc. If you
 need steaks, please give us 48-hour notice and we can have that available also. If there is any
 way possible, we will certainly try our best to have it available for you to pick up in our drivethrough. It doesn't hurt to ask.

From Eric and Jennifer / Colleton River Club:

For Your Members: Time to (virtually) Travel

Has social distancing put a damper on your travel plans? We've got the solution for you! Join us on virtual tours of some of the most famous museums and parks around the world! Grab your favorite libation, sit back, and explore!

The Louvre | Paris, France

The Vatican Museum | Vatican City, Italy

The Palace of Versailles | Versailles, France

The British Museum | London, England

Smithsonian National Museum of Natural History

The Getty Museum | Los Angeles, California

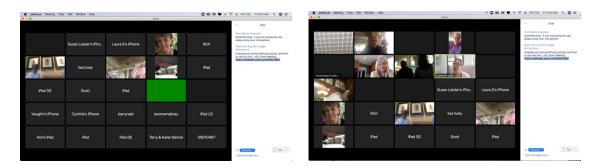
NASA | U.S.A. - Langley, Glenn, Space Center Houston

From Bill Griffin / Spring Island

When I arrived at Spring Island, I started a weekly opportunity for Members to come visit with me at ask questions and attempt to facilitate more transparent communication. The Friday morning meetings, named Coffee with Bill (creative huh?) have been regularly attended by 5-10 people each week. In some cases, no one has been there which I think is a good thing that they don't have anything to talk (maybe read gripe) about.

Today I decided to hold these meetings via Zoom Video Conference given our "social distancing" standards and knowing that there were lots of questions regarding what was happening in the community with the on-going COVID-19 crisis.

This morning I was SHOCKED to find 18 people on the Zoom call when I logged in and that number grew to over 60 throughout the 1.5 hour call. Below are a couple of screen shots from the call.



The call was very positive and I fielded questions throughout the entire 1.5 hour call.

Given that many of my members would consider themselves "luddites" and non-technical, it was clear that they figured out how to log on with the desire for information and communication. Although we have been sending e-mails almost on a daily basis, people appear to be craving interaction.

Thought some of you might find this useful.