

Coronavirus – Carolinas Clubs Update 3/25/20

From Rolf Eckert / River Hills Country Club:

Since Mecklenburg County now has the “Shelter In Place” ordinance, I was wondering if anybody has crafted a letter by now for those employees living in an area affected by “Shelter In Place” but still are considered essential and have to come to work.

I have several employees and they asked if they can have a letter stating this so, if they get pulled over by authorities, they can produce it.

Please let me know if anybody already crafted one.

I am crafting mine right now.

Wildcat Cliffs

Dear Members:

We are excited that another wonderful season at Wildcat Cliffs is right around the corner. The winter projects have been completed, the grounds - and especially the golf course - are in great shape, a full and exciting calendar of events has been prepared, and the staff is ready to serve you as never before. We are ready to open the Club as scheduled on May 1. There is only one uncertainty, namely how the Covid-19 virus might impact you and the Club.

The board of directors has established a Covid-19 task force, comprised of Tom Fuller, Rosemary Milton, Jeff Blais and me, to monitor the rapidly changing developments, recommend actions where appropriate, develop contingency or alternate plans and keep the membership informed. We realize that time is of the essence for many of you who are making plans to return to the mountains, so we are committed to providing timely updates with a complete summary of our plans targeted for communication prior to April 10.

As we make decisions about the coming season, the safety of you, your family and guests, and our staff is of paramount importance. We have previously outlined some of the precautions and actions we have taken to protect against the transmission of the virus. At this time, we are pleased to report that we are not aware of any member of our Club or staff who has tested positive for the virus. In addition, the Macon County Public Health Service has reported only two positive tests, both related to people who traveled to Macon County. One is in self quarantine and the other is being treated in Asheville. However, regardless of what we as individuals or the Club may think about protecting ourselves from the virus, our Federal, State of North Carolina and local municipalities have been active in enacting regulations that directly effect us all. Below are just some of the restrictions currently in place for the Highlands community:

- ◆ All hotels, motels and rentals are closed.
- ◆ All restaurants are closed,
- ◆ although are providing take-out
- ◆ options. All barbershops, hair
- ◆ and nail salons are closed.
- ◆ Health clubs, fitness
- ◆ centers and movie
- ◆ theaters are closed. Any
- ◆ mass gathering of more

than 50 people is prohibited.

We do not know how long these regulations will remain in effect or what new regulations may be enacted. In addition, the Highlands-Cashiers Hospital, being rather small, has expressed concern about its ability to properly serve a large number of patients needing critical care.

As previously mentioned, we will continue to monitor and communicate significant developments as we prepare for the opening of the Club on May 1. During this time, we are also developing new alternate programs that will allow us to connect with and serve you even if you are not in the mountains. We should be able to share some of these new programs with you when we report back to you in early April.

Until then, stay safe and healthy.

The Ford Plantation

Dear Members,

After significant discussion and dialogue with the Board and our management team, we wanted to share that we will not be hosting an Easter celebration this year, and the week's activities leading up to Easter, including all dining, will be curtailed. There will be no food service of any kind on Sunday, April 12.

We wanted to do this with enough notice so that those with any travel plans could make alternate arrangements to shelter in place and could acquire any requisite groceries they may need. This will allow our members and our staff to stay safe and spend this important time with their families.

This decision was not taken lightly. We believe it is in the best interests of our membership and our staff and follows the mandates as set forth by the state and the City of Richmond Hill. The City's resolution is attached below.

We are also aware that grocery shopping is a bit of an adventure these days. We know that Kroger and Publix have the "shopper" program where you send them your grocery list, drive through, and pick it up. It actually works really well, but there is a 48–72 hour lag between order and pickup. That being said, the selections at these stores leave a lot to be desired, and if you are looking for proteins like fish, beef, or chicken, they are almost non-existent.

Until the stores start to get back to "normal," we are offering a short list of pantry staples and limited proteins that can be ordered directly from the Club and will be dropped off at your door. The list of items will go out today or tomorrow as a separate email. It should be noted that food deliveries that were daily are now limited by our purveyors to twice a week. It will be imperative that all orders be placed by the cutoff time, as we will not be pulling from member inventory for a la carte.

UPDATE FROM THE FORD PLANTATION: RE: Quarantines

Ford Update from Club Board of Directors March 25, 2020

Dear Members,

In recent weeks and even still through today, the Club continues to experience a large influx of members and their families seeking to “hunker down” at The Ford Plantation. Regrettably, many of the families and even certain members are not taking seriously the quarantine efforts needed upon their arrival to protect our community.

We cannot state strongly enough that we all have a responsibility to do our utmost to protect the health of our community. With the volume of Club use by our members and families immediately following their travels, our fellow members and our employees are being placed in harm’s way.

In the event of an employee illness, it is certain that substantial reductions to the Club’s remaining services would be necessary and more than likely a full closing. It is also worth noting that our employee community is currently deeply concerned about their interactions with members given the present circumstances.

So, and consistent with what we have asked of all new arrivals, and for any prior recent arrivals, all members and their families who have traveled or will travel to The Ford Plantation from any location, via car or commercial or private air service, are prohibited from using any of the Club’s facilities for 14 days. These facilities include the Clubhouse, Lake Dye Grill bathrooms, Oyster House, Ogeechee Outfitters (including screened in porches and fire pit), tennis, on-course restrooms, The Main House, and any of the porches at the various facilities. If you are around others, please maintain the six-foot distancing rule. As to the golf course, if you play during this 14-day period, you may only play with members of your family.

Important: the quarantine requirement applies to the entire household and restarts each time a new traveler arrives. As an example, when family members arrive at your home, neither they nor you will be permitted to use the Club facilities for 14 days. Should visitors to your home arrive at different times, the 14-day waiting period begins from the date of the last arrival and is applicable to the entire household.

Additionally, as a reminder, please take care not to gather in groups larger than four people (outside of your immediate family) around the Club for any activity—**this includes golf**—unless living in the same household. Those engaging in such activities will be asked to disperse.

This is a strong message but needs to be for the safety of our members, their families, and our dedicated staff. Those who disregard this message will see a prompt and serious response from the Board and our Club management.

Thank you in advance for respecting this latest directive. Your cooperation is imperative at this time and will help enormously in our efforts to remain open to serve our membership for the balance of this health crisis.

The Club Board of Directors